

Dear Neighbor,

Atlanta Gas Light is committed to providing clean, safe, reliable, and affordable energy to our neighbors and communities. Part of that commitment is enhancing and expanding our natural gas infrastructure to support economic development and job creation by enabling growth. Our Piedmont Enhancement Project in the Buckhead area is the latest effort to ensure our company is meeting the growing energy needs of this community. It will improve our ability to meet our customers' need for natural gas on the coldest days of the year.

We anticipate construction will begin in July and want to provide you an update now that pre-construction activities are complete.

### **Construction Plans**

Construction for the Piedmont Enhancement Project will occur in phases along the Piedmont Road and East Paces Ferry Road corridor and is expected to last more than two years. It will include the installation of new natural gas mains, a regulator station, and the replacement of vintage mains. The project path runs along Piedmont Road from E. Pelham Road to Squire Place and from Fountainhead Lane to Peachtree Road. We will also be working on East Paces Ferry Road from Piedmont Road to Peachtree Road.

### **You are receiving this letter because our work will begin in your area in the next 2-3 weeks.**

The work hours for the project will be 9:00 a.m. to 3:00 p.m. Monday through Thursday and 7:00 a.m. to 5:00 p.m. on Saturday and Sunday. While great care is being taken to minimize inconvenience to businesses, residents and customers located in this project area we want to let you know what to expect when work begins.

### **Lane Closures**

This project will require extensive lane closures for the safety of the community and our crews. Traffic control measures will be put in place. Atlanta Gas Light will also work with property owners and managers to ensure that parking lots are accessible during construction or that alternate parking is available. You can also expect noise from machinery and sidewalk closures.

### **Service Line Impact**

The service line that runs from the gas main to your home or business may also need to be replaced as part of the project. This service line replacement requires a brief disruption in your gas service. Customers will receive a notification prior to the interruption in your gas service. Our contractor will attempt to coordinate with property owners to ensure that all working gas appliances are relit. Customer should **not** try to relight their own appliances.

### **Safety is Key**

We also are notifying local public safety officers of our construction plans. As with all our projects, safety is a top priority.

**PLEASE RETAIN THIS LETTER FOR FUTURE REFERENCE AND CONTACT INFORMATION**

Clean-up of the job site will be completed as the project progresses. Areas disturbed by the work will be restored as close as possible to their pre-construction condition.

**Have Questions?**

A representative from our construction contractor, Southeast Connections, as well as Atlanta Gas Light crews will be on-site throughout the project should affected property owners have questions.

We realize that construction activities are rarely a welcome sight, but we appreciate your patience and understanding as we work to complete these enhancements to ensure the Buckhead community has the energy it needs and can safely depend on to fuel homes and businesses.

If you have any questions, please contact us via our project line at **(404) 584-3145** or our project e-mail us [PiedmontEnhancement@southernco.com](mailto:PiedmontEnhancement@southernco.com).

If you are a customer, thank you for allowing us the privilege to serve you.

Sincerely,

Atlanta Gas Light



## **Frequently Asked Questions about Atlanta Gas Light's Piedmont Enhancement Project**

### **Who is Atlanta Gas Light?**

Atlanta Gas Light delivers natural gas to more than 1.6 million customers in Georgia. As the largest natural gas distribution company in the Southeast, we are committed to providing clean, safe, reliable, and affordable energy. In Georgia's deregulated natural gas market, we don't sell natural gas to customers. Instead, we operate and maintain the infrastructure that delivers the natural gas sold by certified marketers to customers' homes and businesses.

### **Why is Atlanta Gas Light working in my community?**

The Piedmont Enhancement Project in the Buckhead area is our latest effort to ensure we are meeting the growing energy needs of this community. It will support the increasing demand from residential and commercial customers in this growth corridor, as well as strengthen the safety, reliability, and resiliency of our infrastructure in the area. It will also improve our ability to meet customers' needs for natural gas on the coldest days of the year.

### **What does this mean for me?**

The project path runs along Piedmont Road from E. Pelham Road to Squire Place and from Fountainhead Lane to Peachtree Road. We will also be replacing the gas main on East Paces Ferry Road from Piedmont Road to Peachtree Road.

In your area, pre-construction activities for the project are complete. We anticipate construction will begin in July. As with all our projects, safety is a top priority. We make every effort to minimize inconveniences to property owners along the route.

### **What should I expect during construction?**

For the safety of the community and our crews, this project will require extensive lane closures. Traffic control measures will be put in place. Atlanta Gas Light will also work with property owners and managers to ensure that parking lots are accessible during construction or that alternate parking is available. You can also expect noise from machinery and sidewalk closures. We are notifying local public safety officers of our construction plans.

This project will involve open cut pipe installation. In general, pipeline construction involves:

- Surveying the right-of-way
- Clearing the right-of-way
- Transporting the pipe to the right-of-way
- Welding the pipe
- Digging a trench for the pipe
- Lowering the pipe into the trench
- Backfilling the trench
- Pressure testing the pipe
- Restoring the right-of-way to its pre-construction condition.

Clean-up will occur as the project progresses. Final restoration will be conducted at the end of each phase. Areas disturbed by our work will be restored as close as possible to their pre-construction condition.

### **Will my gas service be interrupted during construction?**

The service line that runs from the gas main to your home or business may also need to be replaced as part of the project. This service line replacement requires a brief disruption in your gas service. Customers will receive a notification prior to any interruption in your gas service.

**If I have questions about this project, who do I contact?**

Representatives from our contractor, Southeast Connections, and Atlanta Gas Light will be on-site during the construction process if you have any questions about our system improvements. You may also contact Atlanta Gas Light directly at **404-584-3145** or email us at **PiedmontEnhancement@southernco.com**.